

\$\$ DOLLAR \$\$

Computer Corp.

15551 Redhill Avenue, Suite # A. Tustin CA 92780 U.S.A.
TEL: (714) 247-2200 FAX:(714) 247-2276

Support@dollarcomputer.com

From: ☺ Sales Department - Ph: (714) 224-2200 Fax: (714) 247-2276 ☺

As of 2004, Dollar Computer requires the following information in order for you to enjoy special Business to Business pricing & receive privileged Wholesale Pricing from us.

In consideration for these special prices, all Resellers (new and existing) must agree to the following terms before making a purchase.

Making a purchase and placing an order acknowledges that you have read and understand terms of this agreement.

Dollar Computer puts everything in writing so there are no misunderstandings to protect you, the Buyer and to keep you informed of our company policy.

Kindly take a few minutes to carefully look over the following 2 pages, and fax them back to me along with a copy of your reseller's permit; regardless of what state you are in.

If you have any questions, please give me a call and I will explain the terms to you. Remember, all the information you provide to us is privileged and confidential and will be handled as such.

☺ *We truly appreciate your continuing business!* ☺

Sales Department ☺ 714-247-2200 Fax: 714-247-2276
Support@dollarcomputer.com

\$\$ DOLLAR \$\$

Computer Corporation

15551 Redhill Avenue, Suite # A. Tustin CA 92780 U.S.A.

TEL: (714) 247-2200 FAX:(714) 247-2276 Support@dollarcomputer.com

Reseller Agreement *Certain customers enjoy special Business to Business pricing once they are verified to be Resellers and receive privileged Wholesale Pricing. In consideration for these special prices, all Resellers must agree to the following terms before making a purchase. Making a purchase and placing an order acknowledges that you have read and understand terms of this agreement. Dollar Computer puts everything in writing so there are no misunderstandings to protect you, the Buyer and to keep you informed of our company policy.*

- 1) All units are REFURBISHED AS IS / INSPECTED / PASSED DIAGNOSTICS TESTS with possible visible, invisible, and negligible cosmetic blemishes. A 30 Day Parts and Labor Limited Depot Warranty applies to all Dollar Computer / ComputersFree products, unless otherwise stated on the invoice. No O/S Included. We do not sell or charge you for any software. We do not install the O/S. Warranty does not cover O/S, Screen, Battery Life, Viruses, Misuse & Breakage.
- 2) All warranties will be VOID if it is found on Dollar inspection that product has been abused, altered, replaced, dropped, broken, or opened. Dollar is not responsible for compatibility problems with any hardware, software, or virus issues.
- 3) Test all products ASAP to verify products have not been damaged in freight.
If boxes are received damaged – contact Dollar Computer ASAP and do not throw the boxes away! Buyer MUST request an RMA number for any defective products no later than 30 days from the date of the posted invoice. NO Exceptions!
- 4) If product arrives DOA, Dollar Computer will repair / replace the defective product after issuing an RMA number.
If Dollar Computer is unable to replace the product or provide a comparable substitute– Dollar will credit buyer once the product has been returned.
- 5) No merchandise will be accepted for replacement or repair without prior RMA number and Written Authorization RMA Request Form.
To obtain an RMA, please call 714-247-2200 and speak with your sales rep directly or email techsupport@dollarcomputer.com.
- 6) Vendor does not pay shipping charges for RMA merchandise.
- 7) All prices are cash prices, payment by other methods will lose the 3% cash discount which is added back.
- 8) Company & Personal checks are subject to 2% Insurance Charge. Shipping, Cash Discounts, Duties, Taxes, Extended Warranty, and Other Charges are non-refundable & non-reversible.
- 9) Foreign customers are responsible for all applicable customs, duties, VATT, and all other local or import taxes. Buyer pays all applicable Duties, Taxes, and Customs. If shipping carrier is unable to collect freight charges from Buyer, credit card on file is authorized to be charged.
- 10) Buyer must prepay for shipping and handling. No shipping on Buyer's Fedex / UPS / DHL / Airborne / Carrier account. Dollar shipping prices include discounted carrier rates, Truck Deliveries, Air/Ground Shipments + additional charges + packaging + labor.
- 11) Specifications and Part Numbers may vary from standard OEM depending on availability without notice
- 12) This warranty is nontransferable and void once product is resold. One exception – if Buyer purchases an extended warranty that is resold to your customer and your customer information is provided to Dollar Computer for Extended Warranty Purposes. Otherwise, Dollar Computer will not tech support your customers. Please test all product prior to shipping to your customers.
- 13) Refused or Unauthorized Returned products will be charged a 20% restocking fee. Your Privileged Reseller Status will be Voided.

I have read and accept the terms listed above.

Authorized Signature: _____ **Name Printed:** _____ **Date:** _____
/ /

Reseller Permit Number # _____ **Must Fax**

A Copy Of Permit!

Company Name: _____ **Issuing State:** _____ **Issue Date:** ____/____/____
Address Listed on Permit: _____ **Federal Tax ID:** _____

Issued pursuant to the Sales and Use Tax Law, I am engaged in the business of Selling: **COMPUTER, PARTS, PERIPHERALS OR COMPUTER RELATED ELECTRONICS AND ACCESSORIES.** The tangible personal property described herein which I shall purchase from Dollar Computer Corporation will be resold by me in the form of tangible property; PROVIDED, however, in the event any of such property is used for any purpose other than retention, demonstration, or display while holding it for sale in the regular course of business, it is understood that I am required by the Sales and Use Tax Law to report and pay for the tax measured by the purchase price of such property or other authorized amount.

Authorized Signature: _____ **Name Printed:** _____ **Date:** _____
/ /

Credit Card Authorization **This information is required to process your Reseller Account with Dollar Computer Corporation.** I authorize Dollar Computer Corporation to apply purchases an/or credits to my credit card account. This authorization applies to any future credit card numbers and expiration dates that I may use for additional purchases and/or credits from Dollar Computer Corporation. This authority will remain in effect until I give

written notification.

Type of Card: AMEX VISA MASTERCARD DISCOVER COD COMPANY CHECK OK ONCE
CREDIT CARD IS VERIFIED.

Credit Card Number: _____ - _____ - _____ - _____ Exp Date (MM/YY):
_____/_____/_____

Security Code (3-4 Digit # on back side of card after the last 4 digits of your credit card number): _____

Name on Card: _____ Company Name (If any): _____

Credit Card Billing

Address: _____

Phone Number: _____ Fax Number: _____

_____ Email: _____

Authorized Signature: _____ Please Print Name: _____

**Please fill in and sign all 3 sections along With a Copy of Your Reseller's Permt and Fax To:
(714) 247-2276**

Page 1 of 3 To Fax Back : (714) 247-2276

\$\$ DOLLAR \$\$

Computer Corp.

15551 Redhill Avenue, Suite # A. Tustin CA 92780 U.S.A.

TEL: (714) 247-2200 FAX:(714) 247-2276

Terms of "Refurbished Laptop Condition"

***What is "Reasonably Good Condition?"**

All units are AS IS / INSPECTED / PASSED DIAGNOSTICS TESTS with possible visible, invisible, and negligible cosmetic blemishes. All units sold are either Grade A or Grade B Refurbished Laptops – "Tested by qualified Certified A+ Technicians."

- These units *may* have the following blemishes but *does not* necessarily apply to *all* units.
- There are no mechanical defects unless specified on price list.
- These machines may or may not have any of the following cosmetic defect(s).
- Part numbers and specifications may vary slightly, but the model is the same.
- These machines have had surface wiped off and cleaned, but not touched up.
- Minor nicks, chips, and scratches may or may not be present.
- LCD screen may have small scratch, or blemish but no mouse burn, no gouges, and no dead pixels.
- Batteries considered "As Is" and may or may not hold a charge. New batteries available for an additional charge.
- Many units have minor marks externally on the LCD Screen from pressure of touchpad / accupoint mouse and keyboard, but normally cannot be noticed when laptop is turned on.
- Most units do not have defect(s) but some may have a scratch(s) or a section(s) with missing paint, depending upon the manufacturer and machine coating.
- The machine case may or may not have a chip, crack or cracks.
- The chip / crack(s), if any, will be barely visible, unless specified.

- These chips / cracks do not impede the function of the machine.
- Many cosmetics are difficult to detect, unless you are specifically looking for it.

Terms and Conditions of Sale:

All prices advertised are cash prices. We do not accept credit cards for any of laptops sold at special prices for resellers. We do not accept international credit cards. Prepayment by bank wire transfer or cashier's check only. We accept COD Company Check, and do COD's Worldwide, if possible. There is a \$20 Wire Transfer Fee, and additional charges for insurance and COD. Specifications per item may vary depending on availability & time of order without notice. Call for specifics on unit condition. Part numbers and specifications may vary. We are not responsible for typographical errors.

Warranty:

30 Days Parts and Labor Industry DOA Limited Depot Warranty.Existing Manufacturer Warranty May Apply. Batteries are disposable items and are not warrantied, implied, or suggested. No warranty on batteries, unless a new one is purchased.

Making a purchase and placing an order acknowledges that you have read and understand terms of unit condition. I have read and understood the condition of the refurbished laptops I will be purchasing from Dollar Computer Corporation.

X _____ **Authorized Signature**

Date: / /

Name of Authorized Buyer Printed:

Company

Name: _____

Remember to Sign & Fax 1) This Form 2) Copy of Your Reseller's Permit 3) Signed Reseller Agreement to Fax# 714-247-2276

Page 2 of 3 To Fax Back :(714) 247-2276